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How the Pandemic Has Changed Us Already

The Great Depression permanently altered many people's behavior. Could COVID-19 do the same?

By Joe Pinsker

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During the past five months, many prognosticators have prognosticated about how the coronavirus pandemic will transform politics, work, travel, education, and other domains. Less sweepingly, but just as powerfully, it will also transform the people who are living through it, rearranging the furniture of their inner life. When this is all over—and perhaps even long after that—how will we be different?

For one thing, we'll better understand the importance of washing our hands. When I interviewed roughly 20 people from across the country about their pandemic-era habits, most of them planned to keep aspects of their new hygiene regimen long into the future, even after the threat of the coronavirus passes. "I will more regularly wash my hands throughout my life and I will never be anywhere without hand sanitizer and a mask," Leah Burbach, a 27-year-old high-school teacher in Omaha, Nebraska, told me.

Those I interviewed said they imagine they'll continue to be conscientious about how viruses spread and what they can do to protect themselves and others. "I think I'll wear a mask if I've got a cold, now that I understand it's most effective in keeping me from spreading germs," said Josh Jackson, a 48-year-old in Decatur, Georgia, and the editor in chief of the culture magazine *Paste*.

Others foresaw themselves avoiding many activities that are currently risky, possibly for the rest of their life. "I've heard wonderful things about Alaskan cruises and had always hoped to go on one someday. No more," said Jaclyn Reiswig, a 39-year-old homemaker in Aurora, Colorado. "Packing so many strangers together just gives me the germ creeps now." Also on the list of destinations that made people wary were gyms, indoor concerts, public pools, and restaurant buffets.

Though people may feel as if their habits have been changed forever, these careful behaviors may not persist once they're less urgently necessary. Katy Milkman, a behavioral scientist at the University of Pennsylvania's Wharton School, told me that habits are more likely to stick if they are accompanied by "repeated rewards." If the threat of the virus is neutralized, she said, "the reward for scrubbing your hands won't endure, and I think the average person will go back to a simpler routine."

The pandemic "looms large right now because it's our everything," Milkman said. "Certainly there will be some stickiness [in people's behaviors], and no one's ever going to forget going through this, but I think people are overestimating the degree to which their future actions will be shaped by the current circumstances."

But even if our behaviors do fade, perhaps our mental landscapes will remain changed. Some people I reached out to said that the pandemic had infiltrated their dreams, possibly lastingly. "These days I have ordinary dream problems, only they happen in an environment where doing ordinary things will kill me," said Jane Brooks, who's 54 and works at a software company in Seattle. "I touch a dream hand railing

and know the clock is now ticking on my death." She fears that these scenarios will populate her dreams even after the pandemic is over: Growing up during the Cold War in a small town in Alabama, she was haunted by nightmares that blended apocalypses both nuclear and Christian. The dreams started when she was about 5 and didn't recede until well into adulthood.

The pandemic may also alter the way we think about social interactions. Alyssa, a 17-year-old highschool senior in northern Indiana, said that it "was a rather extreme wake-up call to the fact ... that the things you hold on to dearly can be taken away nearly instantly." She expects that this lesson will give her heightened FOMO—fear of missing out—and make her more likely to say yes to social invitations well into the future. (I've identified her by only her first name to protect her privacy.)

The flip side of this renewed appetite for socializing is that more than one person told me that they expect to be less trusting of strangers. "I'm generally more fearful of people," Burbach said. "Men on the street have demanded that I take my mask off. People get too close to me."

The seriousness with which someone treated the pandemic might become one more trait that Americans use to size up new acquaintances. Marge Smith, a 53-year-old clinical psychologist in New Orleans, said that while she's usually "willing to befriend people who are diametrically opposed in terms of their beliefs or attitudes," she won't want to spend time with people who were more preoccupied with, say, being able to dine out or go on vacation than with doing all they could to keep the virus from spreading. "It's likely to be a question going forward when I meet people," she told me.

A clear historical precedent for a traumatic, drawn-out collective experience that scars the American populace is the Great Depression. The roughly decade-long crisis led many people, later in life, to fear discarding anything that might turn out to be useful. "That's definitely part of [what came out] of adapting to the hardships of the '30s and then moving into a period that's really quite well-to-do," said Glen H. Elder, Jr., a sociology professor at the University of North Carolina at Chapel Hill and the author of the book *Children of the Great Depression*, first published in 1974.

One reason he thinks the Depression affected so many people permanently was simply its duration. For an extended period, it "called upon people to do a lot of things that they would not [otherwise] have been called upon to do." For instance, in some of the hundreds of families he studied, children were expected to cook family dinners, deliver packages, or mow the grass; this shaped how many went on to think about the appropriate amount of responsibilities to assign to their own children.

But Elder said that the long-term effects of living through a global crisis are "idiosyncratic" and vary from person to person: "Everyone has their own experiences."

Duration is perhaps the key to understanding why another global tragedy, the 1918–19 influenza pandemic, didn't seem to shape people's habits much in the long term. "The whole thing was very swift," John Barry, the author of *The Great Influenza: The Story of the Deadliest Pandemic in History*, told me. During the pandemic's second and third waves, when daily life was affected most, Americans typically endured no more than a few months of disruption. And unlike today, "the stress was not continuous," Barry noted—in many places there were "several months of relative normalcy in between" the two waves. (The first wave was far milder, and didn't interrupt daily rhythms.)

In 2020, five months—and counting—of deviating from our previously normal routines have given us an opportunity to reevaluate old habits. "Normally we go about our daily lives and … tend not to change our"

behaviors, Milkman said. "We need some sort of triggering event that leads us to step back and think bigger-picture."

This trigger can come in the form of a "temporal landmark"—Milkman has studied the importance of recurring ones, such as new years, new weeks, and birthdays, in prompting behavior adjustments—or a change, big or small, that interrupts well-trodden patterns. "We've got both things going on with the pandemic," she said. "There's a mental time boundary—everyone's like, 'Whoa, in March of 2020, I opened a new chapter'—and we have this constraint [of social distancing] that forces us to explore new things. So it's a double whammy."

In this way, the pandemic has led to welcome discoveries for some. "After being locked indoors for months I realized my skin and hair look great without any products, expensive creams, serums, conditioners, or treatments," said Lizzette Arroyo, a 34-year-old in Ontario, California, who teaches community-college economics classes. She anticipates that, after the pandemic, she'll greatly reduce her previously \$100-a-month skin-care budget, and buy less new clothing and wear less makeup as well.

Naomi Thyden, a 31-year-old doctoral student in Minnesota, said that she's been happily wearing a bra less often during the pandemic, including out of the house. "The only reason a lot of people wear bras is because our breasts, as they exist naturally, are deemed inappropriate by society," she told me. "For some people bras provide needed support, but for a lot of us they serve no other purpose and are uncomfortable."

And Caitlin Kunkel, a 36-year-old writer and humorist living in Brooklyn, has stopped carrying a big bag when she leaves the house, because she's no longer out and about for extended periods. She expects she'll be less likely to bring it with her even after the pandemic. "I've gotten used to not having shooting pain up my left shoulder," she said. "That big shoulder bag full of 12 hours' [worth] of stuff is a relic of 2019 and before."

The constraints of the present moment have even helped some break established, unhealthy habits. Smith, the New Orleanian, has been smoking for most of the past 40 years, but she quit six weeks ago. "The pandemic was a time when I really couldn't go anywhere or do much of anything and I felt this was a good time to start, since any crabbiness wouldn't impact anyone else," she told me. Likewise, Zach Millard, a 28-year-old in Sioux Falls, South Dakota, used to have about 15 to 20 drinks a week, in part because it soothed his social anxiety. But when the pandemic kept him at home, he started drinking less and reflecting on his habit. "If COVID-19 never happened ... I would have barreled right into alcoholism," he told me. He's now down to two or three drinks a week.

Of course, the pandemic can just as easily promote unwelcome behaviors. "In general, the more out of control [peoples'] life circumstances, the more stressed they feel by what is going on around them, and the less social support people experience, the more vulnerable they are to using maladaptive coping," Bethany Brand, a clinical-psychology professor at Towson University, told me. That can manifest as excessive sleeping or drinking, among other things. Further, Brand said, the threats of the pandemic can fuel anxiety, including after they're gone.

"I struggle with anxiety so it's basically hit me in the face during this," said Alex Tanguay, who's 30 and works in TV-news production in Tempe, Arizona. "Anything that comes into the apartment, I'm disinfecting." She told me she feels as if she might be paranoid, but at the same time she wants to keep her roommate and co-workers safe. (She's been going to work in person.)

One thing that's given Tanguay some comfort, though, is doing puzzles, and I heard of many stressrelieving activities that people had recently adopted, beyond the pandemic clichés of watching more Netflix and baking sourdough bread. People have been spending more time meditating, birding, gardening, cooking, and sewing. Alexander Aquino, a TV and film editor in Los Angeles, said the pandemic has led him to check in more regularly with friends and family, something he hopes to maintain well into the future. Zeeshan Butt, a health psychologist in Oak Park, Illinois, has started riding 50 to 75 miles a week on his bike. "Before the pandemic, I rode next to never," he said.

The most unusual stress reliever I heard about was from Millard. Each morning, he puts on some soft music and works his way through the pile of dirty dishes and kitchenware deposited the previous night by him and his three roommates, scrubbing away in the early light. "The hot water washing over my hands and the steam hitting my face brings this unique sense of calmness to me as I'm still waking up for the day," he said. "It's similar to a hot shower."

Although Millard thinks the dishwashing habit may taper off after the pandemic—he'd have to wake up early to do it and still get to work on time—many of these new routines, hobbies, and preferences may remain after the pandemic subsides. Milkman pointed me to a 2017 paper, titled "The Benefits of Forced Experimentation," that studied the commuting paths of Londoners before and after a public-transit strike that shut down some Tube stations for two days. The service interruption led many people to come up with new routes to work—and some of them, an estimated 5 percent, found that their new route was better than their old one. They stuck with it even after the strike ended.

This is how Milkman thinks about which behaviors might outlast this era, and which will fade. "If what they discovered is overall actually better [than what they used to do], then it'll stick," she said. In contrast, behaviors like hand-washing and mask wearing would be more likely to abate if the threat of the virus and thus the reward of keeping up those habits—recedes. In other words, most of us will probably revert to our old ways—except for when, through awful circumstances, we stumbled upon new ones that work better.